

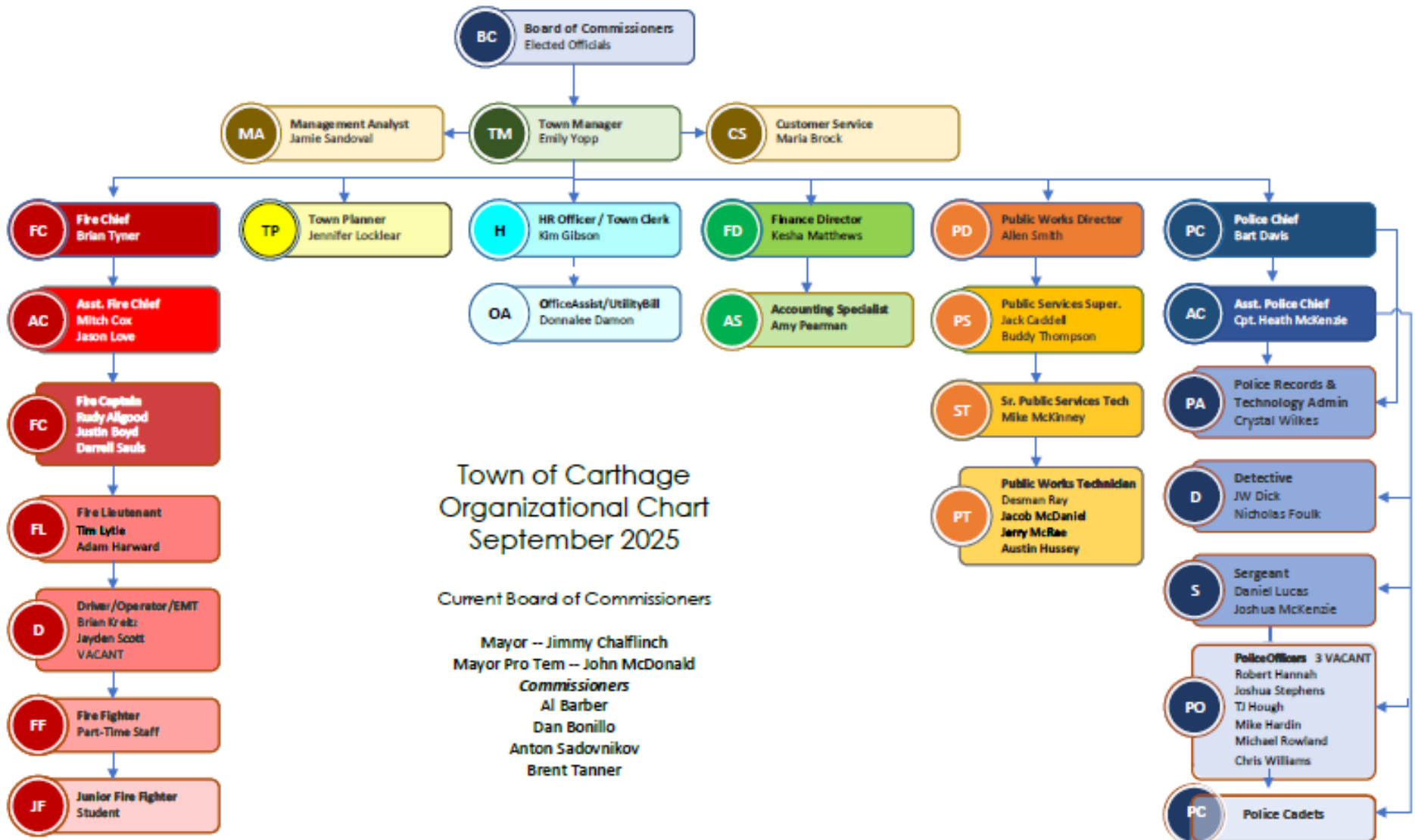
# The Town of Carthage

## 2025-2026 Annual Report



Presented to the Board of Commissioners on March 15, 2026

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Town of Carthage  
Organizational Chart  
September 2025

Current Board of Commissioners

Mayor -- Jimmy Chaffinch  
Mayor Pro Tem -- John McDonald

Commissioners  
Al Barber  
Dan Bonillo  
Anton Sadochnikov  
Brent Tanner

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# TOWN MANAGER'S MESSAGE

I am pleased to present the Town of Carthage's 2026 Annual Report. Each year, this report offers an important opportunity to reflect on our progress, recognize the commitment of our staff, and clearly communicate the operational realities and priorities that shape our work. This year's report continues that tradition by highlighting both the accomplishments achieved across our departments and the challenges that will require thoughtful planning and sustained investment.

The departments represented in this report—Administration, Planning and Zoning, Code Enforcement, Public Works, Police, and Fire—are the backbone of our organization. Their contributions ensure that Carthage remains a safe, well-managed, and forward-looking community. Each section, prepared by the department director or responsible staff member, outlines the major initiatives undertaken in FY 2025-2026, including service enhancements, infrastructure maintenance, community engagement efforts, and internal improvements that strengthen the Town's capacity to deliver high-quality services.

This year has also been one of significant learning and long-range thinking. As our community grows and demand for services increases, we continue to focus on aligning our resources with the most pressing needs—from public safety staffing and utility system capacity to technology upgrades, regulatory compliance, and long-term infrastructure planning. These realities are reflected in the priorities identified throughout this report, which will guide upcoming budget discussions and policy decisions.

Transparency, accountability, and responsible stewardship remain foundational to how we serve Carthage. This report is intended to give residents, elected officials, and partner organizations a clear view of how public resources are being used today and where investments are most needed as we plan for tomorrow. Our commitment is to remain honest, data-driven, and community-centered as we navigate both opportunities and constraints.

Thank you for your continued trust and support. It is a privilege to work alongside our dedicated staff, Mayor, and Board of Commissioners, and engaged residents as we build a resilient, well-prepared, and thriving Carthage. We look forward to another productive year of progress, collaboration, and service to our community.

*Emily D. Yopp*  
Town Manager



# SUMMARY

The Town of Carthage Annual Report is prepared to provide the public with insight into the functions, activities, and accomplishments of each Town department. This report highlights key initiatives and outcomes from the 2025-2026 fiscal year and provides readers with information regarding current operations, financial performance, and considerations for future planning.

This document reviews the work and performance of the following departments: Administration, Fire Department, Police Department, and Public Works Department. It also outlines the Board of Commissioners' Strategic Goals and provides an update on the Town's progress toward achieving those objectives.

The Annual Report examines General Fund revenues and expenditures, as well as grant funding received to support upcoming projects and infrastructure improvements. In addition, the report highlights the Town's accomplishments throughout the fiscal year, including grants secured and projects completed. These initiatives often require significant coordination and additional effort from staff while maintaining daily operational responsibilities. The report further details each department's achievements and the impact of these efforts on departmental operations and service delivery to the community.

## DEPARTMENT REPORTS

Below are the following summaries from the department reports that were received for the 2025-2026 fiscal year. Each department has their own employees, department heads, and responsibilities when serving the Town of Carthage.

### BILLING AND UTILITIES

Utility Billing for the Town of Carthage is a part-time position with the assistance of the Customer Service Specialist. It is currently operated by two employees; these roles have been split into two separate jobs that are also responsible for other tasks within Administration. The role of utilities requires the following: monthly billing, final bills, re-reads, drafts, and payment processing. The department also works on collection recovery, transaction corrections, monitoring water leaks, empty pipes, and meter tampering, building rentals, permitting collection, and archiving are some of the other tasks that the Utility Department help with on a part-time schedule.

FMS is the main software that is utilized within the Utility Department. Unfortunately, it does not communicate with the other two systems as well as sync information correctly. This takes up a lot of time and has the possibility to create errors to occur. The Utility Department is currently moving away from this software to a new platform called Black Mountain.

Beacon, the water monitor system works in sync most of the time with FMS. Beacon's primary function is to help control water leaks, endpoint damages, meter damages, backflows, empty pipes, re-reads and more. It allows staff, on a daily or bi-daily basis, to check for issues with the pipes and meters. This is a free service we offer to our residents. Beacon also assists the department to locate duplicate meters or endpoints. The system reads our meters every 4 to 6 hours. It helps keep near-real time activity for accuracy in report on all meters.

Carthage is growing fast and the need to have more control for our current and future needs are vital. We now offer bulk water services to only the residents of Carthage. Contractors can apply for bulk water usage if public utilities are being installed in the Town of Carthage through an application form that must be approved by the Public Works Director. With this new policy in place, the Utility Department has already seen better control of the bulk water and less unaccounted water usage.

This year, 2025, the Utility Department has had 126 discontinued services with 132 new residents. This can be considered “turnover”. Turnover is when a current customer closes their account, and a new customer opens a new account that utilizes the same address. There has been a 16.9% increase in signing up for Eye-On-Water over last year. There have been 615 recorded water leaks in the 2025-2026 fiscal year, an increase of 85.53% over last year. Most of that occurred from fiber optic installation within the Town of Carthage.

New meters have had a 34.2% increase from last year mainly due to Carriage Hills Subdivision and Magnolia Hills apartments coming online. Magnolia Hill Apartments are not individually metered; the meters are assigned to the buildings. There are 14 buildings, which equals 14 meters. Meter replacements or repairs have had an increase of 44.4%.

There are currently 909 residents signed up for paperless bills; this is an increase of 400.21% from last year. Paperless billing reduces administrative staff’s time and the Town of Carthage’s finances. Currently, there are 190 customers who signed up for autopay. This number is skewed due to other online pay structures our residents utilize. The Town roughly has 2,200 residents and businesses that receive their invoices by email. The department is averaging 780 paper bills mailed monthly. This is a decrease of 13.91% over last year which cuts the cost due to stamped mailings.

## CODE ENFORCEMENT

The Town of Carthage is responsible for enforcing compliance with both the Town of Carthage Code of Ordinances and the Town of Carthage Unified Development Ordinances. The Code Enforcement Department consists of two employees: the Town Manager and the Management Analyst.

From January 2025 to December 2025, the Town of Carthage opened nine (9) new cases. Approximately three (3) of those nine (9) cases were either fully or partially abated. These cases included:

- Unpermitted home occupations
- Excessive trash accumulation
- Unpermitted storage structures
- Blighted buildings

These types of cases involve heavy time commitment from staff and use of legal counsel to ensure compliance with local and state laws. Of those that are not listed, the cases have been addressed and are solved within the given timeframe set by Code Enforcement staff.

Code Enforcement staff have worked diligently through the process of filing cases and upkeeping current code violations. From 2024, one of the projects that Code Enforcement was working towards was the filing system of all violations. Staff have found a successful way of documentation and filing that works for notifications and follow-ups on cases. Code Enforcement staff recommends the Board of Commissioners to set aside funding to update the Town of Carthage Code of Ordinances. The Town of Carthage Code of Ordinances was fully updated in October of 2010. Many of the ordinances are out of date and need major modifications to reflect other town ordinances and plans.

Code Enforcement staff identified 17 potential Minimum Housing violations involving severe structural deterioration and uninhabitable dwellings. Commercial structures are subject to minimum safety standards, and failure to comply can lead to buildings being deemed unsafe structures. Given the complexity and costs associated with enforcement, staff recommends that the Board:

1. Prioritize Minimum Housing cases based on severity.
2. Determine annual case workload capacity.
3. Consider allocating funds for abatement efforts.

Code Enforcement staff proposes four recommendations to the Board of Commissioners for the Code Enforcement Department to ensure that ordinance and procedures are being followed by all citizens of the Town of Carthage.

1. Establish a prioritization framework for Minimum Housing violations.
2. Determine the number of cases the Town can manage annually.
3. Allocate funds for property abatement to address high-priority violations.
4. Reconsider hiring a dedicated Code Enforcement Officer to enhance operational efficiency and allow other staff to focus on their primary responsibilities.

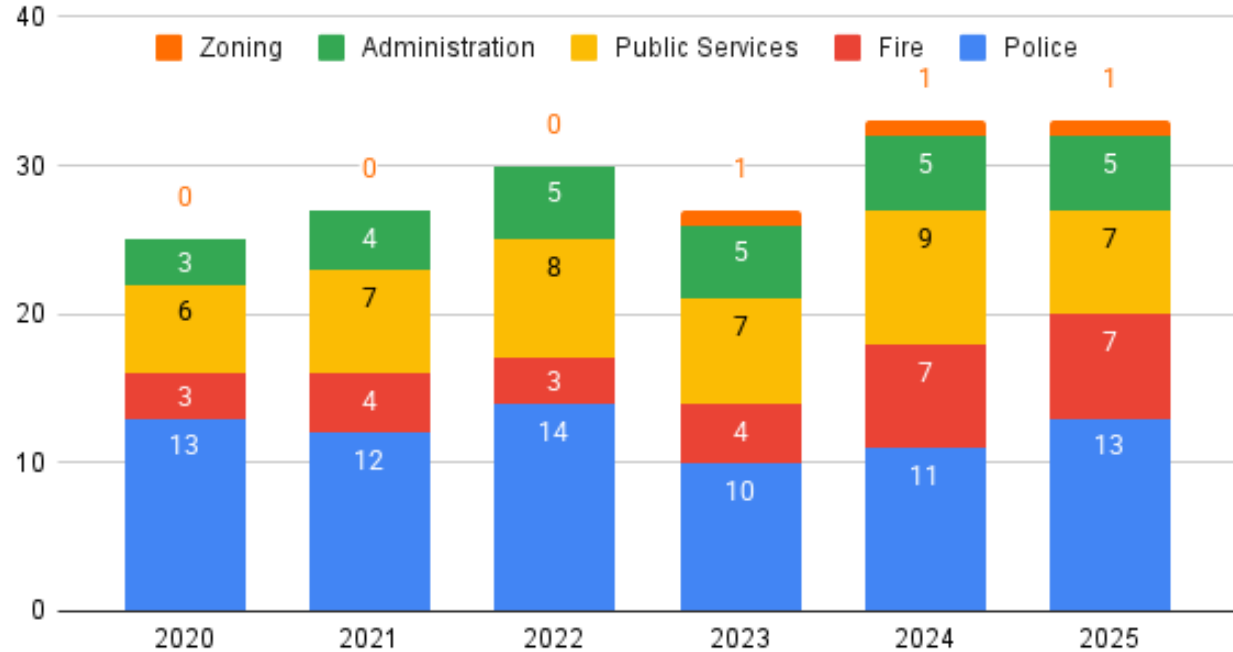
## CLERK & HUMAN RESOURCES

The roles of Town Clerk and the Human Resources Officer is served by one employee. Within recent years, the Town Clerk has been tasked with other roles such as the Development Administrator, and the Human Resources Officer in order to provide the necessary services for Administration. The Town Clerk also receives assistance from other employees. For example, the Management Analyst serves as the Clerk to the Planning Board.

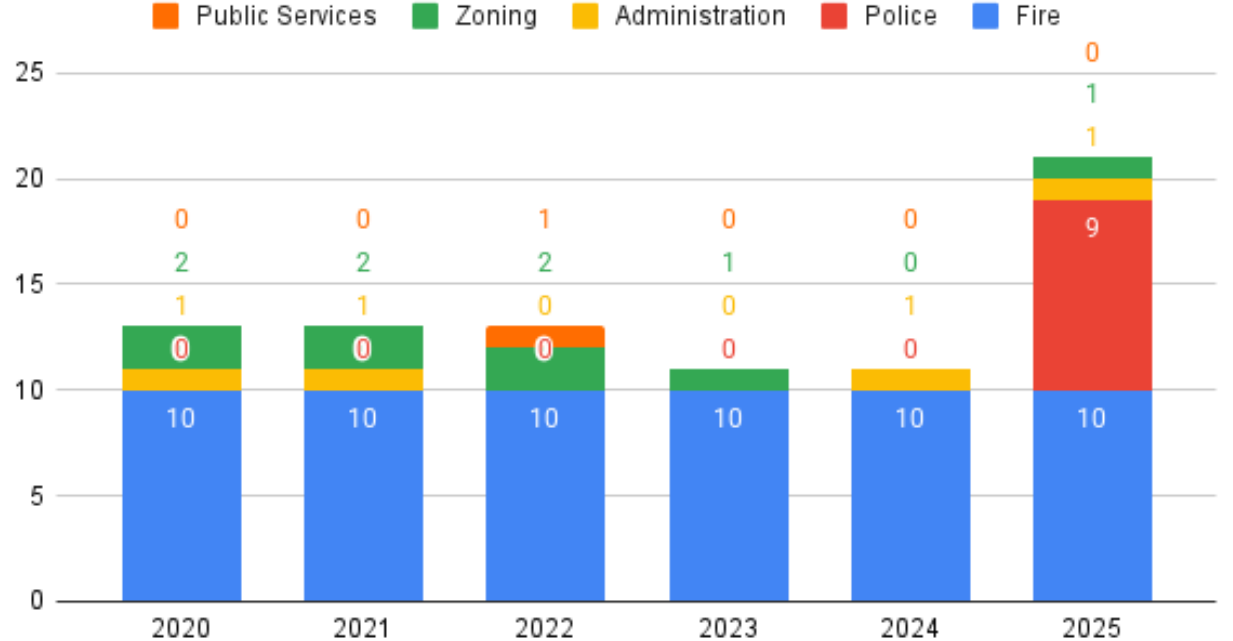
The Town Clerk is tasked with record retention, filing, and managing all records, and attending all Town meetings to serve as either the Clerk or the liaison for some committees. The Town Clerk/Human Resources Officer recommends that, given the extensive responsibilities associated with both roles, the Town Clerk position should be separate and staffed as a standalone role, requiring the addition of a new employee to the Administration Department.

The Human Resources Department has a role that serves to create internal processes and procedures. Prior to the Town Clerk obtaining the Human Resources position, the Finance Officer was responsible for all Human Resources obligations. The Human Resources Officer is also responsible for the hiring process, onboarding process, and ensuring that departments are adequately staffed. Below is some data about departments' staffing within the last five (5) years.

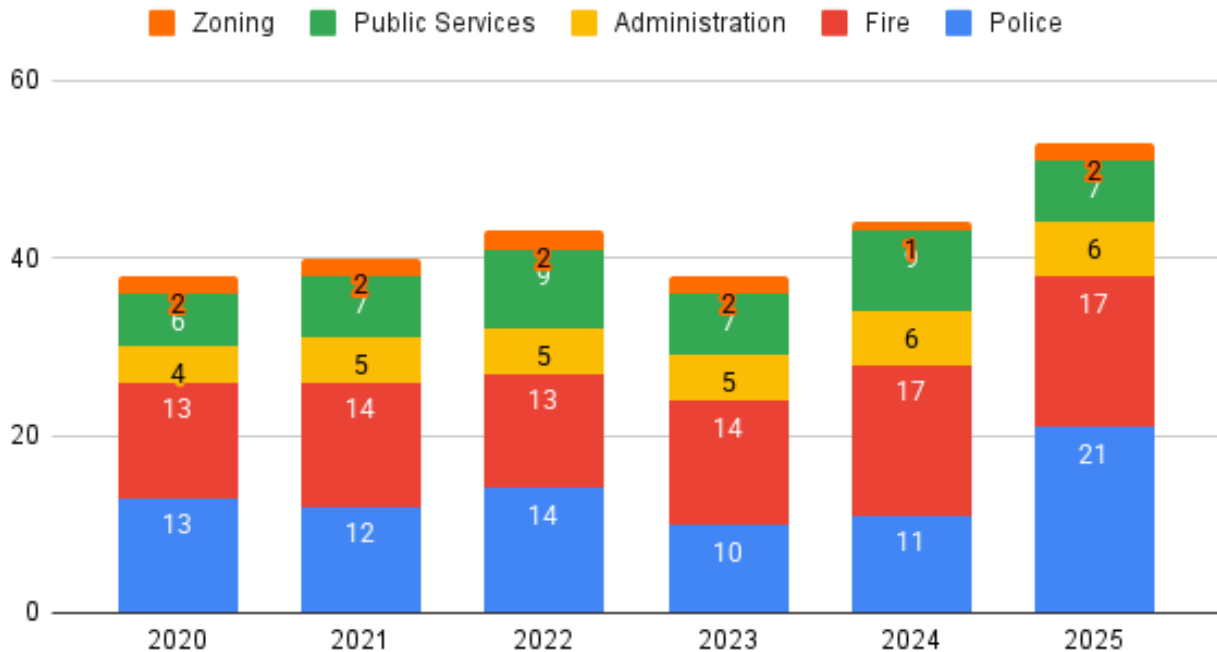
### Full Time Employee Counts by Year



### Part Time Employee Counts by Year



## Total Employee Counts by Year



There are several projects that are currently under development within the Human Resources Department. The Human Resources Department assists the Management Analyst and the Town Manager in creating a listing of priority policies and procedures to be written and researched. The Human Resources Officer continues to research and facilitate ways to encourage Board approval for a Performance Evaluation Process

### FINANCE

The Finance Department is currently staffed with two full-time employees, the Finance Officer and the Accounting Specialist. The Finance Department has been working diligently to get to a point of organizing, completing tasks, and meeting deadlines. One accomplishment the Finance Department has successfully completed and submitted the first audit on schedule, fiscal year 2024-2025, within the last three years.

The Finance Department is in active conversion with Black Mountain Software. Staff should complete training before the start of the 2026-2027 fiscal year. To prepare for this conversion, the Finance Department has worked closely with NCLM and BMS to convert all data and migrate to a new Uniform Chart of Accounts. The conversion and the first three

years of service with Black Mountain Software are paid for by the NCLM. This new software will help staff be more efficient and the Finance Department estimates that this new software will save 3-5 days per month to be allocated to other tasks. This will not only help meet deadlines but exceed.

## FIRE DEPARTMENT

The Carthage Fire and Rescue employees a total of 28 fire fighters that include volunteers, part-time, and seven (7) full-time employees. The department operates three (3) 24-hour shifts that respond to all emergencies. Each shift is staffed by one (1) full-time Captain, one (1) full-time Driver/Operator, and two (2) part-time Firefighters/EMT's. The Fire Chief works four (4) ten-hour shifts a week on a rotating schedule.

Within the 2025-year, Carthage Fire and Rescue Staff responded to 1,206 emergency calls for service. During the calls for service, the department received a total of 241 overlapping calls that required the staff to respond to multiple calls at once. These overlapping calls equaled to a rate of 19.9%. This is a slight decrease from last year, 2025, from 23.6%. To adapt to the overlapping call volume, the Board of Commissioners approved the hiring of three (3) full-time driver/operators in 2024. The increased personnel have allowed the Fire Department to respond to multiple calls more effectively but has not resolved the issue of receiving overlapping calls. The way to alleviate the issue of overlapping calls is to hire more staff, which would be the responsibility of the Board of Commissioners.

TYPE OF CALL	NUMBER OF CALLS
Vehicle Accidents	133
Vehicle Extrications	6
EMS/Medical	484
Structure Fires	39
Vehicle Fires	4
Woods/Outside Fires	65
False Alarms	216
Service Calls	121
Hazardous Conditions/Storm Damage	104
Miscellaneous	34

The Fire & Rescue staff require continuous training to maintain a high level of readiness and stay up to date on the current trends and safety precautions in the field. From January to December 2025, staff members completed 2,923.50 hours of training.

From the 2025-2026 budget, the Fire Department was able to update some much-needed equipment and maintenance. This included:

- Several sets of turnout gear were replaced allowing most firefighters to have two (2) sets of gear.
- Replaced hundreds of feet of out-of-service fire hose.
- Replaced several outdated fire nozzles with new fire nozzles.
- With Town Council approval, Carthage Fire was able to order a new fire engine. The build time is two years with a cost of \$1.1 million.

The Carthage Fire Department strives to improve the community safety by engaging with citizens and the surrounding communities. Some methods of providing these services include:

- Installation of free smoke detectors.
- Certified child car seat technicians on duty to provide installation training and inspection of an average of 25 car seats per year free of charge.
- Promote and provide “pre-plans” for local business owners and gather information about the building layout and keyholder information for fire/emergency situations.
- Interact with the public during special events such as the Buggy Festival, parades, and the Carthage Firefighter’s Association Annual Food Truck Rodeo.

## PLANNING AND ZONING

The Planning Department is currently staffed with one (1) employee and one (1) part-time contracted planner with Central Pines Regional Council. The Planning and Zoning Department is focused on any new or developing commercial and residential developments. The department is also tasked with reviewing any permits submitted to the Town of Carthage for zoning compliance against the Unified Development Ordinance.

Within the 2025 year, there have been many developments occurring such as:

- Three (3) Rezoning requests

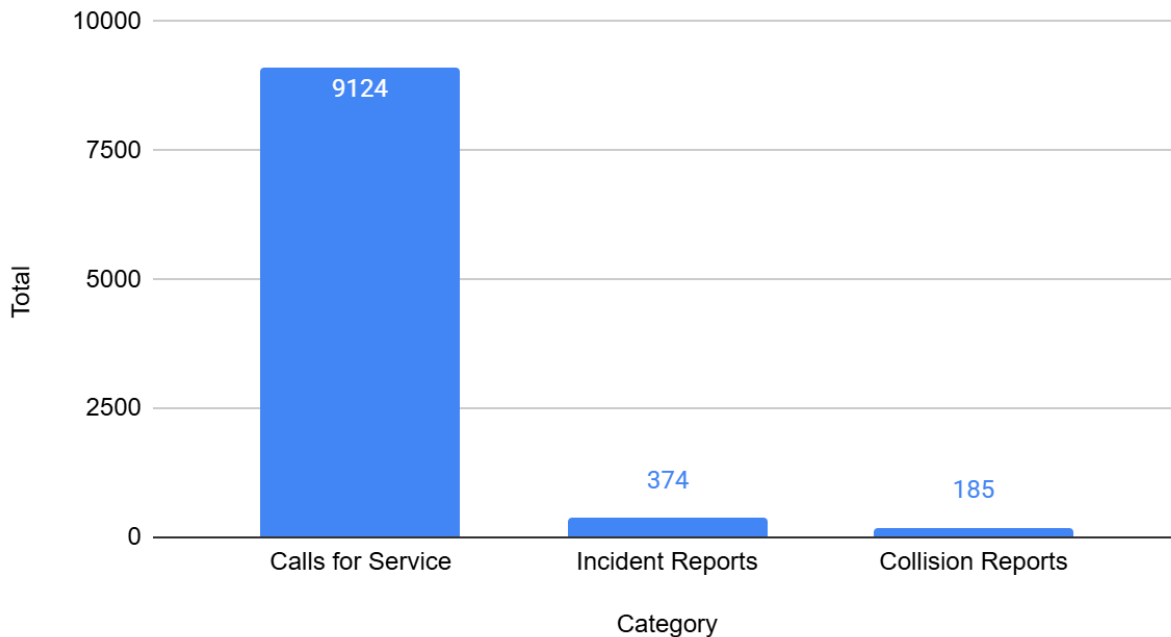
- 2 Special Use Permits
- 6 Conditional Zoning requests
- 4 Text amendments
- 3 Site Plan reviews
- 1 Variance request
- 11 Preliminary applications
- 2 Public Hearings for the adoption of the proposed Unified Development Ordinance

The Town Planner recommends the Board of Commissioners to consider in the next 2-5 years hiring another planner who can complete site plan reviews and permitting. This position would also likely take on the role as Code Enforcement Officer to alleviate the Town Manager and Management analyst, given that Code Enforcement is a Planning and Zoning matter. The Town Planner also recommends in investing in a permitting software to help streamline the permitting process. As development continues, these recommendations may become necessary for Carthage to maintain efficiency and high quality of service expediently.

## POLICE DEPARTMENT

The Town of Carthage’s Police Department is comprised of five (5) administrative roles, ten (10) patrol officers, and nine (9) sworn auxiliary officers. The consistent increase in local population and surrounding areas, as well as the Town of Carthage serving as the county seat, has resulted in a significant increase in visitors and commuters to the Town during daytime hours. This has also led to a considerable rise in overall calls for service, traffic violations, and automobile accidents, which has significant impact on the Police Department. Below is a chart that shows the Police Department’s Activity Report for the 2025 year.

## 2025 Police Department Year-End Activity Report



Some current projects that the Police Department has been working on is Lexipol policy updates and the Lexipol Performance Reporting Software. The Lexipol Performance Reporting Software reports on Use of Force, Internal Affairs, Vehicle Pursuits, Encounters, Community Engagement and Vehicle Damage. All applications feed data into the Command Center, providing intelligence capabilities and an advanced early intervention system using a customizable risk score rather than frequency of events. This software assists the Carthage Police Department in their accreditation.

The Town of Carthage Police Department is still in the process of becoming accredited with the North Carolina Accreditation Program (NCLEA). This program allows the Police Department to maintain the highest level of professionalism and excellence in operations as they meet new standards and best practices in the law enforcement field. The Town and its stakeholders will benefit when local law enforcement personnel are following standardized policies and procedures that provide efficient, effective, and fair policing.

The Cadet Hiring Program has been instrumental in the Town of Carthage Police Department's recruitment success. However, employee retention remains a challenge due to competition with neighboring agencies and the limited advancement opportunities within a smaller organization.

## PUBLIC WORKS DEPARTMENT

The Public Works Department is responsible for a large variety of duties to include operations, park maintenance, street repairs, sidewalk repairs, and other duties throughout the Town of Carthage. The current Public Works Department is comprised of seven (7) employees that serve the department.

The Public Works Department has faced staffing shortages in the 2023-2024 year, leading to heavier workloads. Thankfully, two positions were created in the 2024 year to assist the Public Works Department's workload.

The Public Works Department is responsible for managing street maintenance projects, including pothole repairs, scheduling, and other road repairs. Additionally, the department assists with the setup and takedown of festivals and special events. These responsibilities are carried alongside the department's regular daily workload.

### OPERATIONAL HIGHLIGHTS

2,252 utility locates supporting safe excavation and development
493 work orders addressing customer requests and system needs
475 service cut-offs and restorations
37 water meter installations and numerous rereads
37 water main and service line repairs
29 sewer backup responses
14 lift station repairs
10 lift station cleanings
Ongoing force main, sewer and outfall line maintenance
25 leaf and limb routes
16.5 mowing rounds

Staff dedicated significant effort to maintaining and repairing the Town's water and sewer systems, including:

- Emergency repairs to water mains, force mains, hydrants, valves, and service lines.
- Sewer cleanouts, camera inspections, and responses to backups.

- Lift station maintenance, pump replacements, and contractor coordination when specialized repairs were required.
- Repairs resulting from utility hits, washouts, and aging infrastructure.

Many repairs were performed after hours or under challenging conditions to minimize service disruptions.

The Public Works Department maintained streets, rights-of-way, and town facilities through:

- Street blowing, gutter cleaning, pothole repairs, and shoulder restoration.
- Mowing, weed eating, tree trimming, ditch maintenance, and erosion control.
- Upkeep of parks, cemeteries, ball fields, the lagoon, water plant, and town buildings.
- Pressure washing sidewalks and facilities to improve appearance and safety.

Seasonal leaf and limb collection and storm cleanup were completed to maintain accessibility and drainage.

Public Works supported multiple community events and seasonal activities, including:

- Buggy Festival, parades, and holiday celebrations.
- Installation of banners, signs, and decorations.
- Cleanup and preparation of public spaces before and after events.

Staff maintained and operated a wide range of equipment, including vac trucks, plows, spreaders, mowers, pumps, and utility vehicles. The department also responded to:

- Snow and ice events with bringing and plowing.
- Storm damage causing flooded areas, washed-out roads, and fallen trees.
- Emergency infrastructure failures requiring immediate response.

This year's workload reflects the broad responsibility of the Public Works and Utilities Department and its commitment to maintaining essential services. Through consistent maintenance, rapid emergency response, and support of community activities, the department played a key role in protecting infrastructure, ensuring public safety, and enhancing the quality of life for residents.

## ACHEIVEMENTS AND GRANTS

Every department within the Town of Carthage has managed to obtain many grants and achievements within the 2025 year. Below are the grants and achievements by each department within recent years. All departments are currently working towards implementing these grants with the hopes of becoming a more efficient and effective department.

### ADMINISTRATION

The Town of Carthage Administrative Department received three grants. The Rural Transformation Grant in December 2022 in the amount of \$350,000, the Rural Capacity Implementation Grant in June 2023 in the amount of \$49,999. These two grants are being used for the Downtown Revitalization Project and is currently in the process of being utilized. The Town also received \$1,000,000 from the North Carolina General Assembly earmarked for a new administrative building. This fund is currently being used to upfit the Historic John Sinclair House for the Town Administration staff. Within the 2025-2026 fiscal year, Administration staff was able to complete the 2026 - 2028 Strategic Plan. This plan was formally approved and adopted, and staff will be progressing through the Strategic Plan within the next three (3) years. This Strategic Plan will assist staff with the goals set forth by the Board of Commissioners to reduce time and make staff efforts more efficient.

### FIRE DEPARTMENT

In 2024, the Fire Department lowered their Insurance Services Office (ISO) rating for citizens. The score lowered from a six (6) to a five (5), which could be potential savings in insurance premiums for residential and commercial customers. Through diligent training and exemplary performance, Carthage Fire and Rescue continues to make improvements in preparation for the next scheduled rating either in 2026 or 2027.

### POLICE DEPARTMENT

The Police Department was awarded a position through the COPS Grant for a Community Police Officer. The position has allowed the Police Department to do events with the community to build the gap between the Police Department and the public. While the department has been successful in building positive community relations, this position enabled the department to launch several programs that were previously unfeasible due to staffing constraints. The Police Department is also working towards North Carolina Law Enforcement Accreditation, which is currently the most time-consuming project for the Police Department.

## PUBLIC WORKS DEPARTMENT

The Public Works Department received many grants to facilitate expansion and maintenance of the Water and Sewer infrastructure within the Town of Carthage. These grants include The Water Asset Inventory and Assessment (AIA) Grant that was awarded in March 2018 (closed in 2024) in the amount of \$200,000, The Sewer Asset Inventory and Assessment (AIA) Grant that was awarded in March 2023 in the amount of \$200,000, The Department of Environmental Quality Water Grant that was awarded in August 2022 in the amount of \$8,489,500, and the Department of Environmental Quality Phase I Sewer Grant awarded in May 2020 in the amount of \$4,605,000. Additionally, the Public Works Department received state funding for water and sewer infrastructure improvements from the North Carolina General Assembly in the amount of \$10,000,000 in 2023. The Town of Carthage was also awarded nearly \$212,000 in PFAS lawsuit settlements to assist in water infrastructure.

## GENERAL FUND REVENUES AND EXPENDITURES

General revenues and expenditures are highly important for budget forecasting purposes. The Town of Carthage Finance Department keeps track of all revenues and expenditures for all departments. Below is an accurate estimation of the current revenues and expenditures for each account in which the Town of Carthage operates in.

### GENERAL REVENUES

The Town of Carthage operates with a line-item budgeting system. Therefore, there are several funds in which the Town of Carthage operates within. These funds are acquired through local government taxes and sales tax revenue from the fiscal year. The first revenue fund is the General Fund. Throughout the 2025-2026 fiscal year, the General Fund revenue amounted to about \$5,081,859.

The Town also has a Powell Bill Fund. The Powell Bill Fund is calculated based on a formula set by N.C. General statute, with 75% of the funds based on population and 25% based on the number of municipality-maintained street miles. The Town's Powell Bill revenue for the fiscal year stands at approximately \$117,380.

Since the Town of Carthage manages and operates its own water and sewer system, there are two separate funds to manage those revenues for the town's utilities. The revenues for both water and sewer fund are obtained from the water and sewer usage from residents using utility bills. The revenues for the Water Fund for the 2025-2026 fiscal year are about \$1,400,000 and the Sewer Fund for the fiscal year is about \$ This year's water and sewer budgets rely on retained earnings transfers of \$309,698 and \$314,889, respectively, due to current revenues being insufficient to meet rising costs.

### TAX REVENUE

The current property tax rate for the Town of Carthage is .505 cents per \$100 of valuation of resident property. The 2025-2026 fiscal year budget kept the current tax rate the same as previous years in order to fund various projects, equipment purchases, and personnel needs. As occurs each budget season, the Board of Commissioners will discuss the tax rate for FY 2026-2027.

## GENERAL EXPENDITURES

As required by General Statute, local governments must balance their budgets by showing expenditures of revenues. The General Fund is an account balance that funds all town operations except for water and sewer utilities. Those funds are considered enterprise funds and are funded through water/sewer customer rates, not taxpayer dollars. The expenditures in the General Fund for the current fiscal year stands at around \$3,363,128.

The Powell Bill Fund, a separate fund allotted to municipalities through the State based on the linear footage of town-owned roads, shows that expenditures currently stand at \$11,962. The Powell Bill funds are used primarily to resurface existing municipal streets; however, they may be used to maintain, repair, construct, and maintain bike paths, greenways, or sidewalks. This expenditure is reasonably low given that it is important for the account to build up revenue in order to provide an entire project with the amount of revenue needed.

The Water and Sewer Fund expenditures are used to repair, maintain, and expand current utility operations within the Town to provide quality services for residents. The current expenditures from the Water Fund are approximately \$673,538 and the expenditures from the Sewer Fund are approximately \$376,959.

## UPCOMING PROJECTS

Below are the future/upcoming projects that have been identified and planned to be started or completed within the next 2-3 years. Each department has identified their goals, projects, and programs that are in top priority.

### ADMINISTRATION

Administration is focusing on several upcoming projects. Many of these projects include actively transitioning to Black Mountain Software as part of the NCLM Municipal Accounting Services Program, the Downtown Revitalization Plan, the updated Unified Development Ordinance, as well as the design and bidding process for the new Town Administration building. There are also many internal projects such as training requirements by all staff members, Human Resources working toward recruitment and retention strategies for the organization, and Code Enforcement actively identifying Minimum Housing violations and prioritizing those cases for the Board of Commissioners. The 2026 fiscal year will be extremely busy for administration staff to close out all the current projects that have been ongoing for the last 3-4 years.

### FIRE DEPARTMENT

Carthage Fire and Rescue is very considerate of the fact that fire department equipment is costly in both the initial purchase and in maintenance costs. As such, the Fire and Rescue Department is mindful and diligent in maintenance and care of equipment to prolong the life and usefulness for as long as possible. Unfortunately, there are some items that have a limited lifespan due to safety factors. It is important to plan for those changes in advance, for future budgeting purposes. Some of the future replacements/purchases we have on our radar are as follows:

- Replace Brush Truck within the 2026-2027 fiscal year.
- Replace Tanker Truck within the 2027-2028 fiscal year.

### POLICE DEPARTMENT

Upcoming projects within the Police Department include Community Outreach Programs such as City-wide and Community Neighborhood Watch meetings, Chat/Lunch with a Cop and Coffee with a Cop, training programs on Active Shooter Preparedness and Prevention, and Lunch with Kids at Carthage Elementary School. The Police Department plans to

implement a Special Needs Awareness Program (SNAP), a confidential database with crucial information about individuals with special needs for responding public safety personnel.

## PUBLIC WORKS DEPARTMENT

Public Works is continuing their planning efforts with water and sewer upgrades. Public Works is also focusing on Phase II sewer upgrades which will provide the majority of Town with additional sewer capacity for infill development. Remodeling of the Town rental buildings are planned for future projects within the buildings and grounds line-item budget using the revenue generated from renting the buildings. The Public Works Department is also creating plans which include Water and Sewer Master Plans and a 10-year Streets and Sidewalks Plan. There are many projects that the Public Works Department focuses on, and new projects are constantly evolving and moving through completion.



# CONTACT US AT TOWN HALL

PHONE: 910-947-2331

ADDRESS: 4396 US HWY 15-501

BUSINESS HOURS: MONDAY – FRIDAY 8 A.M.-5 P.M.